

# OFFICIAL COMMUNICATION

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## NETWORK OPERATIONS MANAGEMENT DEPARTMENT

June 23, 2020

### TO ALL PARTICIPATING MCS ADVANTAGE, INC. PROVIDERS

#### Effective Date Extension – Home Drug Delivery

As part of our efforts to ensure our members' safety and protection against the spread of COVID-19, **MCS Classicare has extended the home drug delivery service** for MCS Classicare products' members **to September 30, 2020.**

This service will be available through more than 250 community pharmacies, and members will be able to benefit with up to two home deliveries per month at no additional cost. We've included a List of Participating Pharmacies for the Home Drug Delivery Service.

If your patient wishes to take advantage of this service, you only have to send the prescription to the pharmacy participating in this program, using any of the available electronic methods permitted during the emergency period, as established by our Official Communication dated March 28, 2020.

If you have any questions regarding this issue, contact our Provider Service Call Center at 787.620.2535 (metro area) or 1.800.981.4766 (toll free), Monday to Friday from 8:00 a.m. to 5:00 p.m., and Saturday from 8:00 a.m. a 1:00 p.m. You can also contact your assigned service specialist.